# Centroid - A Widely Misunderstood Concept In Facility Location Problems 

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The aim of this paper is to show, by use of a complete and exact mathematical model, that the centroid method is a widely misunderstood method in facility location problems and that it is, in fact, normally an inappropriate method to use for such problems. While numerous sources do describe the procedure as minimizing the total shipping cost when transportation costs are linearly proportional to the distances of travel, this study shows that these statements are not valid. The misunderstanding regarding what the centroid method actually does results from an improper interpretation of the notion of the center of gravity. In fact, the centroid method minimizes shipping costs only if transportation costs are proportional to the squares of distances traveled.

Significance: The research findings have a significant impact on the theory and application of the centroid method in finding optimal facility locations. As a result, the centroid method would seem to be completely inappropriate for most, if not all, facility location problems.

Keywords: Facility location, center of gravity, centroid, shipping cost, transportation
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## 1. INTRODUCTION

The problem of identifying the best location in which to place a new facility must be based on many different criteria. Issues such as political stability, the existing infrastructure in regions and the availability of a trained workforce are critical on a 'macro level' in making such decisions. Once a set of feasible regions have been identified for possible location of a new facility, the determination of the ultimate location then takes place on a 'micro level'. One major 'micro level' criterion is to locate a new production facility to minimize total shipping costs to a set of distribution centers that it will supply. The vast majority of reference books in operations management borrow an idea from the physical sciences to address this topic by suggesting the use of the Centroid Method, or the Center of Gravity Method, to minimize the total cost of shipping. Numerous sources describe the procedure as minimizing the total cost of shipping when transportation costs are linearly proportional to the distances of travel.

Following universal textbook definitions, we describe this procedure by identifying the locations of each of $n$ distribution centers on a map according to their respective Cartesian coordinates $\left(x_{i}, y_{i}\right)$, and we let $m_{i}$ denote the demand requirement at the corresponding distribution center $i$. The centroid of the distribution system is then located at map coordinates $\left(x_{c}, y_{c}\right)$ with:

$$
\begin{equation*}
x_{c}=\frac{\sum_{i=1}^{n} m_{i} x_{i}}{\sum_{i=1}^{n} m_{i}}, y_{c}=\frac{\sum_{i=1}^{n} m_{i} y_{i}}{\sum_{i=1}^{n} m_{i}} \tag{1}
\end{equation*}
$$

## 2. LITERATURE SURVEY

Quotes from a sample of reference books suggest that a production facility located in this manner will minimize shipping costs to distribution centers. Shim and Siegel (1999), state that: "The center of gravity method is a method used to determine the location of a distribution center that will minimize transportation costs. The method treats shipping cost as a linear function of the distance and quantity shipped. We assume, however, that the quantity to be shipped to each destination is fixed", (pages 160-161).

Chase, Jacobs and Aquilano (2006) suggest that: "The centroid method is a technique for locating single facilities that considers the existing facilities, the distances between them, and the volumes of goods to be shipped. The technique is often used to locate intermediate or distribution warehouses. In its simplest form, this method assumes that inbound and outbound transportation costs are equal, and it does not include special shipping costs for less than full loads", (pages 413415).

Stevenson (2005) says that: "The center of gravity method is a method to determine the location of a distribution center that will minimize distribution costs. It treats distribution costs as a linear function of the distance and the quantity shipped. The quantity to be shipped to each destination is assumed to be fixed (i.e., will not change over time)", (pages 366-369). Krajewski and Ritzman (2005) is an exception in noting that the centroid location usually is not optimal in minimizing shipping costs. They conclude that: "Testing different locations with the load-distance model (to minimize total cost) is relatively simple if some systematic search process is followed. A good starting point is the center of gravity of the target area. ... This location usually is not optimal one for the Euclidian or rectilinear distance measures, but it still is an excellent starting point. Using center of gravity as a starting point, managers can now search in its vicinity for the optimal solution", (pages 455-456). However the authors stop short of suggesting what the centroid method actually does as an optimization method for minimizing total shipping cost. Heizer and Render (2005) write that: "The center of gravity method is a mathematical technique used for finding the location of a distribution center that will minimize distribution costs. The method takes into account the location of markets, the volume of goods shipped to those markets, and shipping costs in finding the best location for a distribution center", (pages 251-253). Some theoretical work has been done to suggest what the use of the centroid method actually does purely in terms of an optimization perspective (ReVelle and Eiselt, 2005), but the implications of this work are easily misunderstood by academics who teach in the area of operations management.

Russell and Taylor (2006) state that: "In general, transportation costs are a function of distance, weight and time. The center of gravity, or weight center, technique is a quantitative method for locating a facility such as a warehouse at the center of movement in a geographic area based on weight and distance", (pages 301-303).

The aim of this article is to further contribute to the operations management applied theory of the centroid method and its application in optimal facility location, as well as to show that the centroid method is typically an inappropriate method in facility locations problem. In order to truly understand what the centroid method of facility location actually accomplishes, we must first understand what the center of gravity means in the physical sciences from which the notion was borrowed. This will lead us to the conclusion that the centroid method actually is a very poor method for facility location in most applications, despite the claims in the references given above.

## 3. AN EXAMPLE OF THE MISUSE OF THE CENTROID

We use an example that is based on a situation that is described in Chase, Jacobs and Aquilano (2006, pgs. 457-458) where a refining company needs to locate an intermediate holding facility between its refining plant at location L1 and its major distributors at locations L2, L3, L4 and L5. Table 1 gives the coordinates of these locations (in miles relative to a given origin position), along with the amount of gasoline that is shipped to or from the refining plant and the distributors. A coordinate map of all of these locations is shown in Figure 1.

Table 1. Coordinates of the locations and the volume shipped.

|  | Location |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Coordinates | L1 | L2 | L3 | L4 | L5 |
| $x_{i}$ | 325 | 400 | 450 | 350 | 25 |
| $y_{i}$ | 75 | 150 | 350 | 400 | 450 |
| Millions of Gallons $\left(m_{i}\right)$ | 1,500 | 250 | 450 | 350 | 450 |

The coordinates of the centroid $\left(x_{c}, y_{c}\right)$ are calculated by using (1), which results in:

$$
\begin{align*}
& x_{c}=\frac{\sum_{i=1}^{4} x_{i} m_{i}}{\sum_{i=1}^{4} m_{i}}=\frac{(325 \times 1,500)+(400 \times 250)+(450 \times 450)+(350 \times 350)+(25 \times 450)}{1,500+250+450+350+450}=\frac{923,750}{3,000}=307.9  \tag{2}\\
& y_{c}=\frac{\sum_{i=1}^{4} y_{i} m_{i}}{\sum_{i=1}^{4} m_{i}}=\frac{(75 \times 1,500)+(150 \times 250)+(350 \times 450)+(400 \times 350)+(450 \times 450)}{1.500+250+450+350+450}=\frac{650,000}{3,000}=216.7 \tag{3}
\end{align*}
$$



Figure 1. Coordinate map for the facility locations and the centroid.

The total shipping cost (TSC) that results from positioning a distribution facility at a location $L^{*}$ that is located at coordinates $\left(x^{*}, y^{*}\right)$ is generally expressed by the following equation:

$$
\begin{equation*}
T S C=u c \sum_{i=1}^{n} d_{i} m_{i} \tag{4}
\end{equation*}
$$

where:
$u c=$ cost to ship a unit volume per unit distance
$d_{i}=$ shipping distance between $L^{*}$ and the location with coordinates $\left(x_{i}, y_{i}\right)$.
In our example, $u c$ would be the cost to ship one million gallons over a distance of one mile. The shipping distance $d_{i}$ is obtained as the linear distance between $L^{*}$ and the location with coordinates $\left(x_{i}, y_{i}\right)$, with:

$$
\begin{equation*}
d_{i}=\sum_{i=1}^{n} \sqrt{\left(x_{i}-x^{*}\right)^{2}+\left(y_{i}-y^{*}\right)^{2}} \tag{5}
\end{equation*}
$$

Substituting (5) into (4) yields to:

$$
\begin{equation*}
T S C=u c \sum_{i=1}^{n} \sqrt{\left(x_{i}-x^{*}\right)^{2}+\left(y_{i}-y^{*}\right)^{2}} m_{i} \tag{6}
\end{equation*}
$$

The value of $T S C$ that is obtained from the centroid coordinates is denoted by $T S C_{c}$, and by using the centroid coordinates from (2) and (3) for $L^{*}$ in (6), we find $T S C_{c}=561,003 \times u c$. This would be the minimum value of $T S C$ that could be obtained, as claimed in most textbooks, if indeed the centroid location truly minimizes $T S C$ when shipping costs are a linear function of the distance and quantity shipped.

Let us take another perspective of this problem by making a direct attempt to minimize $T S C$, as it is defined in (6). Since TSC is the function of two unknowns, $x^{*}$ and $y^{*}$, partial derivatives of TSC should be taken with respect to $x^{*}$ and $y^{*}$ and each should be set equal to zero, as shown in (7) and (8). The simultaneous solution of (7) and (8) will then yield the optimal location, $\left(x_{o p}, y_{o p}\right)$, that minimizes TSC.

$$
\begin{align*}
& \frac{\partial T S C}{\partial x^{*}}=0  \tag{7}\\
& \frac{\partial T S C}{\partial y^{*}}=0 \tag{8}
\end{align*}
$$

By taking the partial derivatives of $T S C$ in (6) with respect to $x^{*}$ and $y^{*}$ and using (7) and (8), the optimal values of $x_{o p}$ and $y_{o p}$ are obtained by the following two equations:

$$
\begin{align*}
& u c \times \sum_{i=1}^{n} \frac{\left(x_{i}-x_{o p}\right)}{\sqrt{\left(x_{i}-x_{o p}\right)^{2}+\left(y_{i}-y_{o p}\right)^{2}}} m_{i}=0  \tag{9}\\
& u c \times \sum_{i=1}^{n} \frac{\left(y_{i}-x_{o p}\right)}{\sqrt{\left(x_{i}-x_{o p}\right)^{2}+\left(y_{i}-y_{o p}\right)^{2}}} m_{i}=0 \tag{10}
\end{align*}
$$

Equations (9) and (10) represent a system of two equations with two unknowns, $x_{o p}$ and $y_{o p}$, and a standard spreadsheet package was used to obtain $x_{o p}$ and $y_{o p}$ for the example problem from Table 1 that we have been working on. The calculated coordinates of the optimal location of intermediate holding facility ( $x_{o p}, y_{o p}$ ) for the example from Table 1 are given by the following equations:

$$
\begin{gather*}
x_{o p}=325  \tag{11}\\
y_{o p}=75
\end{gather*}
$$

The coordinates for $\left(x_{o p}, y_{o p}\right)$ from (11) are quite different than the coordinates $\left(x_{c}, y_{c}\right)$ for the centroid in (2) and (3). The total shipping cost, $T S C_{o p}$ that is obtained from (4) with the coordinates $\left(x_{o p}, y_{o p}\right)$ and data in the Table 1 is found to be $T S C_{o p}=492,624 \times u c$. Recall that the total shipping cost that was obtained with the coordinates of the centroid resulted in $T S C_{c}=561,003 \times u c$. The obtained value of total shipping cost is found to be approximately 14 percent greater with the centroid solution than the optimal solution that we obtained directly, regardless of the value of $u c$ that is assumed.

If the coordinates of the centroid location truly minimized total shipping cost, as stated in the quotes from a sample of reference books, then coordinates of the centroid $\left(x_{c}, y_{c}\right)$ would have been same as $\left(x_{o p}, y_{o p}\right)$ and thus the total shipping cost would have been the minimum possible cost that could be obtained. This example clearly shows that the centroid method for facility location obviously does not really do what the textbooks claim that it does.

As further evidence, a standard software package was used to generate a three-dimensional diagram of the total shipping cost that is obtained as a result of locating the new intermediate holding facility at general coordinates $(x, y)$ in
our example problem from Table 1. This diagram is shown in Figure 2, and one can clearly see that the minimal total shipping cost is at the point when the intermediate holding facility is located at the point $(325,75)$, which is the same point that we obtained above as $\left(x_{o p}, y_{o p}\right)$. As a result, we can conclude that our value of $T S C$ that resulted from $\left(x_{o p}, y_{o p}\right)$ is a global minimum solution, and not a local minimum, for the example problem that we are considering.


Figure 2. Total shipping cost for location $(x, y)$.

## 4. THE PHYSICAL INTERPRETATION OF THE CENTER OF GRAVITY AND ITS MISUSE

We now investigate what goes wrong when we try to apply the centroid method to facility location. Researchers in the area of facility location borrowed the notion of using the centroid from the physical sciences, where the centroid is equivalent to the center of gravity of a set of masses that are distributed in various positions in three-dimensional space. Let us consider Figure 3, where $O$ is the origin of the space, $O_{1}$ is any other point in the space, and point $c g$ is the center of gravity for $n$ objects with respective masses, $m_{i}$. Vector $\vec{r}_{i}$ connects $O$ and $m_{i}$, is defined as:

$$
\begin{equation*}
\vec{r}_{i}=x_{i} \vec{i}+y_{i} \vec{j}+z_{i} \vec{k} \text { and } r_{i}^{2}=x_{i}^{2}+y_{i}^{2}+z_{i}^{2} \tag{12}
\end{equation*}
$$

where $\vec{i}, \vec{j}, \vec{k}$ are unit vectors along $x, y, z$ axis respectively. Here, $r_{i}^{2}$ is the squared value of the Euclidean length of $\vec{r}_{i}$.

The moment of inertia of $m_{i}$ for $O$ is defined by $m_{i} r_{i}^{2}$, and moment of inertia of all masses $m_{i}$ for the point $O$ is denoted as $I_{o}$ and it is given by the sum of their respective moments which is written in equations (13) and (14):

$$
\begin{equation*}
I_{o}=\sum_{i=1}^{n} m_{i} r_{i}^{2} \tag{13}
\end{equation*}
$$

or:

$$
\begin{equation*}
I_{o}=\sum_{i=1}^{n} m_{i}\left(x_{i}^{2}+y_{i}^{2}+z_{i}^{2}\right) \tag{14}
\end{equation*}
$$



Figure 3. Interpretation of the center of gravity

Equation (14) can be rewritten in the following form:

$$
\begin{equation*}
I_{o}=\sum_{i=1}^{n} m_{i} x_{i}^{2}+\sum_{i=1}^{n} m_{i} y_{i}^{2}+\sum_{i=1}^{n} m_{i} z_{i}^{2} \tag{15}
\end{equation*}
$$

Following the logic of the definition of the location of the center of gravity from the introduction, the coordinates of the center of gravity, $c g$, of all masses can be extended to three dimensions with

$$
\begin{equation*}
x_{c g}=\frac{\sum_{i=1}^{n} m_{i} x_{i}}{\sum_{i=1}^{n} m_{i}} ; \mathrm{y}_{c g}=\frac{\sum_{i=1}^{n} m_{i} y_{i}}{\sum_{i=1}^{n} m_{i}} ; \mathrm{z}_{c g}=\frac{\sum_{i=1}^{n} m_{i} z_{i}}{\sum_{i=1}^{n} m_{i}} \tag{16}
\end{equation*}
$$

Let us assume that $O$ is the center of gravity, such that $x_{c g}, y_{c g}, \mathrm{z}_{\mathrm{cg}}$ are equal to zero. Equation (15) becomes:

$$
\begin{equation*}
\sum_{i=1}^{n} m_{i} x_{i}=0 ; \sum_{i=1}^{n} m_{i} y_{i}=0 ; \sum_{i=1}^{n} m_{i} z_{i}=0 \tag{17}
\end{equation*}
$$

It can been seen from Figure 3 that in the special case when point $O$ is the center of gravity point, $c g$, then $\vec{r}_{i}=\vec{r}_{c g i}$, or:

$$
\begin{equation*}
x_{i}=x_{c g i} ; \quad y_{i}=y_{c g i} ; \quad z_{i}=z_{c g i} \tag{18}
\end{equation*}
$$

Substituting (18) into (17) one can get the following equation:

$$
\begin{equation*}
\sum_{i=1}^{n} m_{i} x_{c g i}=0 ; \sum_{i=1}^{n} m_{i} y_{c g i}=0 ; \sum_{i=1}^{n} m_{i} z_{c g i}=0 \tag{19}
\end{equation*}
$$

When $O$ is not the center of gravity, suppose that we consider the vector $\vec{r}_{i}$ from $O$ to $m_{i}$ in two stages, going first from $O$ to $O_{1}$ with $\vec{r}_{o 1}$ and then from $O_{1}$ to $m_{i}$ with $\vec{r}_{o l}$. It can be seen from Figure 3 that:

$$
\begin{equation*}
\vec{r}_{i}=\vec{r}_{o 1}+\vec{r}_{o_{1} i} ; \quad r_{i}^{2}=\left(x_{o 1}+x_{o_{1} i}\right)^{2}+\left(y_{o 1}+y_{o_{1} i}\right)^{2}+\left(z_{o 1}+z_{o_{1} i}\right)^{2} \tag{20}
\end{equation*}
$$

Combining equations (13) and (20) one can obtain:

$$
\begin{equation*}
I_{o}=\sum_{i=1}^{n} m_{i}\left(x_{o 1}+x_{o_{1} i}\right)^{2}+\sum_{i=1}^{n} m_{i}\left(y_{o 1}+y_{o_{1} i}\right)^{2}+\sum_{i=1}^{n} m_{i}\left(z_{o 1}+z_{o_{1} i}\right)^{2} \tag{21}
\end{equation*}
$$

Equation (21) can be rewritten in the following form:

$$
\begin{equation*}
I_{o}=\sum_{i=1}^{n} m_{i}\left(x_{o_{1}}^{2}+y_{o_{1}}^{2}+z_{o_{1}}^{2}\right)+\sum_{i=1}^{n} m_{i}\left(x_{o_{1} i}^{2}+y_{o_{1} i}^{2}+z_{o_{1} i}^{2}\right)+2 \sum_{i=1}^{n} m_{i}\left(x_{o_{i} i} x_{o_{1}}+y_{o_{1} i} y_{o_{1}}+z_{o_{1} i} z_{o_{1}}\right) \tag{22}
\end{equation*}
$$

or:

$$
\begin{equation*}
I_{o}=\sum_{i=1}^{n} m_{i} r_{o_{1}}^{2}+\sum_{i=1}^{n} m_{i} r_{o_{1} i}^{2}+2 \sum_{i=1}^{n} m_{i}\left(x_{o_{1} i} x_{o_{1}}+y_{o_{1} i} y_{o_{1}}+z_{o_{1} i} z_{o_{1}}\right) \tag{23}
\end{equation*}
$$

Introducing $I_{o}=\sum_{i=1}^{n} I_{o_{1} i}$, or $I_{o_{1}}=\sum_{i=1}^{n} m_{i} r_{o_{1} i}^{2}$, equation (23) becomes:

$$
\begin{equation*}
I_{o}=r_{o_{1}}^{2} \sum_{i=1}^{n} m_{i}+I_{o_{1}}+2 \sum_{i=1}^{n} m_{i}\left(x_{o_{1} i} x_{o_{1}}+y_{o_{1} i} y_{o_{1}}+z_{o_{1} i} z_{o_{1}}\right) \tag{24}
\end{equation*}
$$

Let $O_{1}=c g$. From equation (24) one can obtain:

$$
\begin{equation*}
I_{o}=r_{c g}^{2} \sum_{i=1}^{n} m_{i}+I_{c g}+2 \sum_{i=1}^{n} m_{i}\left(x_{c g i} x_{c g}+y_{c g i} y_{c g}+z_{c g i} z_{c g}\right) \tag{25}
\end{equation*}
$$

Equation (25) can be rewritten in the following form:

$$
\begin{equation*}
I_{o}=r_{c g}^{2} \sum_{i=1}^{n} m_{i}+I_{c g}+2\left(x_{c g} \sum_{i=1}^{n} m_{i} x_{c g i}+y_{c g} \sum_{i=1}^{n} m_{i} y_{c g i}+z_{c g} \sum_{i=1}^{n} m_{i} z_{c g i}\right) \tag{26}
\end{equation*}
$$

Substituting (19) into (26) there is:

$$
\begin{equation*}
I_{o}=I_{c g}+r_{c g}^{2} \sum_{i=1}^{n} m_{i} \tag{27}
\end{equation*}
$$

Equation (27) shows that from all possible points for which we calculate the moment of inertia, the minimal moment of inertia is when $O$ is the center of gravity $c g$, with $r_{c g}=0$.

In general $\vec{r}_{c g i}$ is the vector connecting $c g$ and $m_{i}$. Then, vector $\vec{r}_{c g i}$ is defined in equation (28), while scalar product $\vec{r}_{c g i} \vec{r}_{c g i}$ is given in equations (29) and (30).

$$
\begin{align*}
& \vec{r}_{c g i}=\vec{r}_{i}-\vec{r}_{c g}  \tag{28}\\
& \vec{r}_{c g i} \vec{r}_{c g i}=\left(\vec{r}_{i}-\vec{r}_{c g}\right)\left(\vec{r}_{i}-\vec{r}_{c g}\right)  \tag{29}\\
& r_{c g i}^{2}=\left(x_{i}-x_{c g}\right)^{2}+\left(y_{i}-y_{c g}\right)^{2}+\left(z_{i}-z_{c g}\right)^{2} \tag{30}
\end{align*}
$$

The moment of inertia for point $c g$ can be obtained as:

$$
\begin{equation*}
I_{c g}=\sum_{i=1}^{n} m_{i} r_{c g i}^{2} \tag{31}
\end{equation*}
$$

Substituting (30) into (31) yields to:

$$
\begin{equation*}
I_{c g}=\sum_{i=1}^{n} m_{i}\left(x_{i}-x_{c g}\right)^{2}+\sum_{i=1}^{n} m_{i}\left(y_{i}-y_{c g}\right)^{2}+\sum_{i=1}^{n} m_{i}\left(z_{i}-z_{c g}\right)^{2} \tag{32}
\end{equation*}
$$

We want to find extreme value (minimum) of the function $I_{c g}$, defined by the equation (32). Since $x_{c g}, \mathrm{y}_{c g}$, and $\mathrm{z}_{c g}$, are unknown variables in the equation (32), partial derivates with respect to $x_{c g}, \mathrm{y}_{c g}$, and $\mathrm{z}_{c g}$ have to be obtained. Thus we have:

$$
\begin{equation*}
\frac{\partial I_{c g}}{\partial x_{c g}}=2 \sum_{i=1}^{n} m_{i}\left(x_{i}-x_{c g}\right)(-1) ; \quad \frac{\partial I_{c g}}{\partial y_{c g}}=2 \sum_{i=1}^{n} m_{i}\left(y_{i}-y_{c g}\right)(-1) ; \quad \frac{\partial I_{c g}}{\partial z_{c g}}=2 \sum_{i=1}^{n} m_{i}\left(z_{i}-z_{c g}\right)(-1) \tag{33}
\end{equation*}
$$

In order to obtain extreme value (minimum) of the moment of inertia, partial derivatives of $I_{c g}$ with respect to $x_{c g}, \mathrm{y}_{c g}$, and $\mathrm{z}_{c g}$, given in the equations (33), should be equal to zero, as written in the following equations:

$$
\begin{equation*}
2 \sum_{i=1}^{n} m_{i} x_{c g}-2 \sum_{i=1}^{n} m_{i} x_{i}=0 ; \quad 2 \sum_{i=1}^{n} m_{i} y_{c g}-2 \sum_{i=1}^{n} m_{i} y_{i}=0 ; \quad 2 \sum_{i=1}^{n} m_{i} z_{c g}-2 \sum_{i=1}^{n} m_{i} z_{i}=0 \tag{34}
\end{equation*}
$$

From equations (34) we get formulas for $x_{c g}, y_{c g}$, and $z_{c g}$ :

$$
\begin{equation*}
x_{c g}=\frac{\sum_{i=1}^{n} m_{i} x_{i}}{\sum_{i=1}^{n} m_{i}} ; \quad y_{c g}=\frac{\sum_{i=1}^{n} m_{i} y_{i}}{\sum_{i=1}^{n} m_{i}} ; \quad z_{c g}=\frac{\sum_{i=1}^{n} m_{i} z_{i}}{\sum_{i=1}^{n} m_{i}} \tag{35}
\end{equation*}
$$

Equations (35) show that the coordinates of the centroid are obtained by calculating the minimum of the quadratic function $I_{c g}=\sum_{i=1}^{n} m_{i} r_{c g i}^{2}$, and not by calculating the minimum of the linear function $I_{c g}=\sum_{i=1}^{n} m_{i} r_{c g i}$, as stated in the center of gravity method which treats total transportation cost as a linear function of both the distance of travel and the quantity shipped.

## 5. CONCLUSION

The centroid method is widely reported to be a procedure that can be used to locate a central facility to minimize the total shipping cost to supply a product to a number of different locations. The total shipping cost for such a problem is simply the weighted sum of distances over which the product must be shipped to meet the demand requirements at the locations that are to be supplied. Analysis is presented here to show that by calculating the coordinates of the centroid, we are actually minimizing the weighted sum of the squares of distances in facility location problems. As a result, the centroid method is a totally inappropriate model to use for any facility location problem in which shipping costs are proportional to the total distance over which a product is shipped. If transportation costs were actually proportional to the square of the distances between facilities under some very unusual circumstances, then the centroid method would give a correct result. A possible application for which the centroid method might be appropriate is in the determination of the location of a direct service providing facility, such that customers must instead travel from the locations to a central service provider. It is quite plausible that customers would have a non-linear disutility for travel distances that are required to get to this central facility, and the total disutility for all customers would be the 'cost' that the service provider would be attempting to minimize. The centroid method would be applicable in such a scenario if the customers' disutility increased as the square of the distance that must be travelled to get to the central facility. It is quite difficult to determine any general class of situations for which the centroid method would produce an optimal solution to the facility location problem.

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